4031 6636 (Junior) ServiceNow – Requirement & Devolpement Specialist\* ## This is your new task  
  
- In the order and service catalog management team, you will be asked to work as a support specialist in the ServiceNow environment  
- The core of your activity is the support of the service owner in the entire life cycle of a catalog service  
- You are the primary contact for our customers, take on the requirement engineering of new requirements, advise on the advantages and disadvantages of possible options and design solution architectures  
- You take over the assessment of requirements with regard to their effects and in interaction with other functions and processes of the platform  
- The processing of incidents, the elimination of defects and the implementation of smaller new developments in the context of Service Request Management (SRM) / service catalog in ServiceNow are also part of your activities.  
  
## You bring this with you  
  
- High customer orientation, the internalization of the service concept and communication skills characterize you  
- You enrich our team with an independent and solution-oriented way of working  
- You can convince with a quick grasp of complex issues and assertiveness  
- Ideally, you have initial experience in administration and development in the ServiceNow environment with a focus on the ITSM module  
- You have completed a (technical) university degree in (business) informatics or have a comparable qualification with the corresponding major  
- Very good knowledge of spoken and written German completes your profile  
  
## That's what we offer you  
  
- Living the Gothaer mindset - Responsibility inspires, consistency strengthens, competence decides, wins together and inspires the future  
- Working flexibly - Mobile working possible on a daily basis, flexible working hours and 30 vacation days  
- Family support models - KiTa cooperation, holiday programs and other offers from the PME family service  
- Take time out – take a sabbatical for up to six months  
- Individual (further) development - Diverse range of qualifications with seminars, programs, network formats, training on the job or e-learning  
- Well looked after - company restaurant, coffee bar, (online) sports and prevention offers, multiple award-winning health management, employee assistance program, discounts on insurance products and shopping concessions (e.g. discounts on corporate benefits in online shops)  
- Taking care of the future - Our own company pension scheme (bAV) from the first day of work  
- Working and living more sustainably - Active participation in sustainability management as well as bike leasing, job ticket, e-charging stations, car-sharing parking spaces, CO2 neutrality at the Cologne location Engineer - information and communication technology None 2023-03-07 15:58:49.175000